

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2017090007, October 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 213, 217, 222 Model Years 2018**
Update ambient light (AML) control unit software

Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain E-Class, S-Class, S-Class Coupe (213, 217, 222 platform) vehicles the software of the ambient light (AML) control unit does not correspond to current series production configuration. As a result LEDs in the brightness zone of the display may not function as intended. An authorized Mercedes-Benz dealer will update the software of the ambient light (AML) control unit on the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 140 vehicles are affected.

Order No. P-SC-2017090007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

Note:

- Use DAS/Xentry 9/17 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Update **ambient light (AML)** control unit software.

 To do so, select menu item "Control units view  Structure  ambient light (AML)  Adaptations  Control unit update  Update of control unit software”.

 Then follow the user guidance in XENTRY DIAGNOSTICS/DAS.

 If no newer version of the software can be found, the further procedure should be clarified via an XSF ticket.

 Please manually apply for any additionally incurred costs relating to the XSF ticket.

Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Update AML control unit software (02-9334)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Connect/disconnect battery charger (02-5058)

Damage Code	Operation Number	Labor Time (hrs.)
54 992 31 8	02-9334	0.1
	02-4762	0.1
	02-5058	0.1

Note

Operation Number labor times are subject to change.