

Trunk lid cannot be opened

Topic number	LI54.15-P-057375
Version	2
Design group	54.15 Fuse and relay box
Date	11-18-2013
Validity	Model series 222 up to production date 18.09.2013 At least one of the equipment codes: 881 (Remote trunk closing), 883 (Power closing), 884 (Additional trunk lid lock)
Reason for change	Change measure

Complaint:

Trunk lid cannot be opened.

An opening command (via handle flap, remote control key, etc.) that is sent shortly after the lock has reached the pre-lock position can cause the software to enter an endless loop. The trunk lid can then no longer be opened electrically.

Cause:

Timing problem in trunk lock function software.

Remedy:

Program rear SAM control unit.

Please use at least Xentry 07/2013 with installed add-on 3030 or Xentry 09/2013 with installed add-on 3033.

Note: The trunk lid can always be opened manually using the mechanical key.

Symptoms

Body / Door/Flap / Hood/flap / Trunk lid/liftgate / Does not open

Control unit/fault code

Control unit	Fault code	Fault text
Rear SAM - Rear signal acquisition and actuation module (N10/8) (BC_R222)	-	-

WIS-References

Document number	Title	Note	Allocation
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AR54.21-P-0014Y	Programming of control units		Remedy
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