



Mercedes-Benz

MERCEDES-BENZ USA, LLC  
One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350  
Phone (201) 573-0600  
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MBUSA.com

## newschannel UPDATE

**To:** Dealer Principal, General Manager, Service & Parts Director, Service Manager, and Parts Manager  
**From:** Dan Edwards, Department Manager, Warranty Services  
**Date:** June 18, 2010  
**Re:** Notice of Settlement – Model Years 2001 – 2006 S (W/V220) and CL (C215) Reed Valve

The final court settlement was approved involving the Class Action Litigation in Model Year 2001 through 2006 S- and CL vehicles in the United States and Puerto Rico regarding damage due to water intrusion resulting from a clogged reed valve.

Customers with claims for **past** damage must file a claim with the Claims Administrator (see below and the website [www.reedvalvesettlement.com](http://www.reedvalvesettlement.com)) to seek reimbursement for out-of-pocket expenses.

For customers with **existing** damage occurring beginning June 16, 2010 (the effective date of the settlement) and December 16, 2011 (18 months after the effective date) or 100,000 total vehicle miles, whichever comes first, please perform the repairs using **Damage Code 21610 ZZ** for reimbursement.

Please also be reminded that vehicles with a documented incident of clogged reed valve-related damages are entitled to the installation of a secondary drain valve at the time of repairs. If prior repairs were performed, but a secondary drain valve was not installed, please install one upon the customer's request, using Damage Code **Damage Code 21610 ZZ** for reimbursement.

MBUSA has added to its list of service items to be performed during regular "A" and "B" service a check and, if necessary, clearing of the reed valve in the air/water duct.

On the next page you will find a table that summarizes the sub-classes and entitlements.

If the customer has questions regarding the settlement details, direct the customer to the Claims Administrator at 1-877-695-7485 or to [www.reedvalvesettlement.com](http://www.reedvalvesettlement.com).

If the customer has other questions regarding the repair of his or her vehicle direct the customer to the Mercedes-Benz Customer Assistance Center at 1-800 FOR-MERCEdes (1-800-367-6372).

If the customer has questions regarding reimbursement for prior repairs – **the customer must submit a claim form (available for download at [www.reedvalvesettlement.com](http://www.reedvalvesettlement.com)) to the Claims Administrator at the following address:**

Marsikyan v. Mercedes-Benz USA, LLC  
c/o Rosenthal and Company  
P. O. Box 6177  
Novato, CA 94948-6177





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## TYPES OF CLASS MEMBERS ON DATE OF SETTLEMENT

X = applicable

	Former owners with unreimbursed out of pocket damages	Current or future owners without damage	Current owners with unreimbursed out of pocket damage	Current and future owners with damage occurring up to 18 months after settlement or 100,000 total vehicle miles, whichever comes first
Monetary payment for unreimbursed repairs and up to \$150 towing and rental- Handled through Claims Administrator	X		X	
Secondary Drain Valve installed - Dealer install; use Damage Code for reimbursement			X	X Damage Code 21610 ZZ
Inclusion in A and B service - No incremental cost; any additional customer requested cleanout to be customer pay		X	X	X
Repair of water damage to vehicle Dealer repair; use newly assigned damage code				X Damage Code 21610 ZZ

