

Add Comment

* Required information

Enter your experience with Pmercury aka BenzNinja and his service.

MBWorld.com username

Email

Add Comment

Preview

Powered by [Commentics](#)

Comments (26)

★★★★★ 5/5 (27)



shoeboote (New York, US) says...

Let me start out by saying that Peter is a man who knows his craft. He was super helpful during the entire process and responds to email inquiries very quickly. He included suggestions as to which hardware to procure and which laptop the install runs best on. Setup was super easy for me. Peter spent numerous hours remoting into the laptop to set everything up perfectly. He also spent several hours doing a live walk through with me on the total setup. By the time he was done with the walk through he/we had made several changes and updates on my car, saving me hundreds of dollars I would have spent at the dealership. The system he installed is incredible. It has allowed me to do several repairs since install. The software gives step by step instructions down to a granular level. The instructions are enhanced by photos, a full parts listing and more. The best part is its compatible with all Mercedes models. I've already used the setup to assist a friend with a repair on his Mercedes too. Thanks Peter!



wood1 (Oregon, US) says...

Peter is the real deal he is extremely talented and has a ton of knowledge even showed me how to use the SDS properly on my car.

You know you got the best when Peter can move your car Seats in Oregon by remote.

If you work on your own car this is the best you Can get. Thanks Peter, J. Thomas



Danski83 (Australia) says...

Peter is an incredibly helpful person has alot of time and patience to assist with setup. Xentry works flawlessly and as per workshop setup! You can be assured Peter is 100% genuine with what he does.



SDSL550 (California, US) says...

Pmercury aka BenzNinja is the best Mercedes-Benz resource that you will ever find or ever need. His knowledge of the system and his ability in helping me with setting up Xentry is amazing. Well he did everything, he also did a tour of the entire setup to show me how to use everything. I was amazed and totally satisfied with everything. My Xentry system is working great and no issues. Pmercury is so helpful to the Benz community, I recommend anyone with a Mercedes-Benz to contact Pmercury.

I just want to say thank you for everything, you are the best.



vkovaler888 (California, US) says...

In 2016, I bought the complete system from one of Ebay sellers from China. I paid \$1000 for Panasonic CF19 with 2016 Xentry and C4 with all cables. It was working ok for small repairs giving me what typical Xentry could give.

However, the scope of the problems was very wide. Several time the system stopped working because I was connected to internet. After one year warranty, power adapter stopped working draining the battery. The entire system stopped working. Of course, everything was fixed for an additional charge of \$50 per incident. I had more than four of them.

In 2018, I found another seller on eBay, from Europe. He send me the disk with 2018 Xentry and activated remotely. With this install my C4 never worked because it was blacklisted and the seller of Xentry could not solve it for weeks.

Finally that seller disappeared and I was left out with not working system and lost money.

For me, those never ending troubles ended when I got a hold of PMercury.

This is the first time where I was able to talk to a real person who knows a LOT. When I got his install, I can really tell that now I have three times more of stuff on my laptop than I ever had in the past. Magically, my C4 started to work again. But the real key is an immediate support that I get from Peter-Pmercury, and that is priceless. On my 09

SL550 we updated ME97, ABC, Transmission and other modules. After a day of driving I can feel better handling on corners, I guess ABC update made a difference.

So basically, my post is to outline the difference between Xentry suppliers and to acclaim that the package by Pmercury is the best that I found so far. Hope that helps.



Turbonos7 (Texas, US) says...

Peter is second to none! He doesn't charge enough for how much he'll do and how far he will go to ensure you get a clean and trouble free install. I had been going in circles both trying to troubleshoot my cars and also trying to find a reliable, headache-free system that would allow me to work on my cars without having to rely on the stealership. I was put off by all the stigma around "clone Chinese" systems and poor support once you had the software. I felt like it was highly likely I'd end up losing money trying to achieve the perfect system. Once I found Peter and read about from others the kind of service he delivers, I knew I had found my guy. I was not disappointed! Once I reached out to him, he engaged with me and sent me all the info I needed to know about exactly what it was I was getting. He also sent me the links for all the hardware suppliers he knew could be trusted. Finally, when it came time to put all the magic together, he was again restless in setting and configuring everything up and did not sleep until all was perfect! Once he was done, I was connecting to my car and fixing issues within minutes and without any hiccups! Peter is the best. You need to not look any further!!! Thank you Peter, from the bottom of my heart!!!



NoJive55 says...

Enter your experience with Pmercury aka BenzNinja and his service.

Mercedes coined the term long ago..."THE BEST OR NOTHING". Peter lives up to the motto with his services, knowledge, patients/persistence and true professionalism time after time.

What's to say that has not been said already? Peters services and what he has to offer in my opinion is a steal, he should be charging 4 times his price of entry but he's not "That Guy". He's a business man second and a TRUE Mercedes enthusiast First.

I think this guy is from another planet, he never sleeps. I often forget about the time difference and even at 12:01 A.M. (or later) Peter seems to be on the other end eager and ready to help. I could go on forever but long story short~ If you're reading this and are on the fence about going another route....DONT!! Peter has the best to offer shy of getting your hands on a second hand MB Star system. For around a \$\$\$ you can have the real deal hooked up and running with your own laptop and all. Not to mention you also gain a friend (Peters one Cool cat) that's available to

help work on your car with you almost always, that alone is PRICELESS!!! Who else and where else can you find that kind of service these days??

If you're too cheap to afford Peters services and have anything negative to say maybe you should look into buying a Toyota and do some more research on what the man has to offer

Thanks for EVERYTHING Peter it's always a pleasure to work with you Sir



amg8 (California, US) says...

Great service from Peter! From initial contact to setting up the system. He also helped answer some questions that I had after sale. Great guy to deal with. I would highly recommend his service to anyone if you're wanting to work on your Mercedes!!



Remington (Georgia, US) says...

When I started researching into getting a Mercedes Diagnostic System, the journey quickly left me confused and weary from all the different versions sellers were offering. Although I had prior knowledge that many of these systems were coming from China, with a little research it's easy to tell that most, if not all, of these sellers are just selling repackaged versions originating from China with varied levels of markup, sub-standard or dubious quality, possible added security compromising software, and no guarantee of a warranty when you encounter hiccups or product failure.

This is where I happened to run across Peter and all my concerns and uncertainties melted away. He embodies the essence of customer service and I can say with certainty that your investment in a Xentry system is best left with Peter.

He is as patient as he is knowledgeable and he will help you navigate through all the possible pitfalls you might encounter had you NOT sought Peter's help and you will undoubtedly save money in the long run trying to do it yourself. Save yourself the headache and leave it to a Professional like Peter to do what he does best so you don't have to concern yourself on things that could be better spent elsewhere.



obd2tuning.nl (South Holland, Netherlands) says...

I am very impressed, great service and always helpful.

The programs/software are working like charme !!



Akovac (Alberta, Canada) says...

This guy is amazing nothing but the best. Great with computers and has lots of knowledge coding vehicles. He has amazing service and is quick to respond. He is dedicated and was able to install the program quickly. Once installed we quickly scanned the car was we're able to get it running after about 8 months of it sitting not being able to even crank. Great service and I highly recommend Benzninja could not have asked for a better product and service!!



mockba (British Columbia, Canada) says...

I want to share my experience in dealing with Peter as well. He is a fantastic guy — a very knowledgeable, open and absolutely honest Mercedes enthusiast. I, too, had read a lot of threads and was looking for help with Xentry purchase. Glad I made the right choice. From the very beginning, Peter had given me valuable advice that helped to put the hardware system together. His installation took a few hours, and everything is running flawlessly since then. I also want to say that Peter helped me disinterestedly with some very complicated mods. Even when we had difficulties, and others had told that's impossible, he was in touch and was spending a lot of time to find a way to solve the puzzle and find a correct solution. I highly recommend pmercury. Thank you very much, Peter, for all your help!



MBCO (Minnesota, US) says...

He helped me procure the right tool set, patiently worked with me over a slow (mine) internet, diagnosed several faults, cured some issues with flash updates and got my S550 in tip top shape. Could not ask for more, my purchase is really an investment. Please do not waste your time or \$ with Chinese ***** , go with the BEST!



FiatL (Oregon, US) says...

2005 SLK350 and a 2007 SL550. I wanted a diagnostics tool that would do more than an OBDII code reader.

Peter made a couple of recommendations for the hardware. He provides the OS and all the software needed. And when I say all the software, I mean ALL the software! The only thing I needed to provide was an 8 GB (min.) USB flash drive. He walked me through the process of downloading an ISO and running his utility to make the flash drive bootable.

Peter probably spent an extra hour or so trouble-shooting an issue with my original 10 year old 32 GB USB drive. When I got a newer 8GB drive, the install went flawlessly. Peter was able to remotely connect via Team Viewer and controlled my tablet well into my night. The next morning, it was all installed and mostly configured.

Peter walked me through the basics of how to use the system while connected to the car. Asking lots of questions, I quickly realized that he is not just some programmer that sits in a dark room drinking Mountain Dew into the wee hours of the night. He knows Mercedes and knows what to look for when trouble-shooting!

I had my COMAND system replaced with an aftermarket HU. That meant some of the original components were no longer available even though they are still physically connected to the MOST ring. He coded out all those features so the system no longer showed error codes for them. This cleaned up the MFD in the dash.

Peter also updated the firmware of a few modules to the 12/2019 vers.

Bottom line: It's The Real Deal

Don't buy anywhere else if you want top-notch advise, service and after-sales support. In a year or two, you will still feel like you spent a lot "just for a computer", but this is NOT one of those \$99 OBDII scanners from Wal*Mart.

Thank you Peter. You have earned a new fan!



2007 SL600 (Texas, US) says...

WOW, what a rare talent. This guy is the REAL deal.

Benz Ninja not only codes amazing software but he actually has real world experience using it on his own Mercedes cars.

A REAL expert on all things Star Diagnostics.

Flawless install and setup on my computer. Seems he rarely sleeps as he's always available on Skype.

Always available, sharing his knowledge and teaching you things you didn't know, you didn't know.

Highly recommend Benz Ninja's products and on going support.



cyberdyne (British Columbia, Canada) says...

I have owned many MB's over the years and having these tools really gives you an edge when diagnosing any issues.

It is also essential when coding upgrades or updating existing modules to the newest firmware for bug fixes and increased performance.

The package and service offered by pmercury AKA The Benz Ninja is the best around, period. You will not find a better, more knowledgeable and more comprehensive solution anywhere!

There is plenty of outdated and flat out wrong information out there, but what pmercury offers is the most up-to-date and complete service there is. His client support is above and beyond what anyone else offers and he can solve problems in minutes that take others day, hours or weeks to solve.

I highly recommend him and his service to all MB owners. If you do not have this, you're throwing darts in the dark just guessing what your issue could be but with this package/service you will KNOW 100% your issue AND exactly how to fix it.



kjb55 (Illinois, US) says...

Short version:

DO NOT buy anything before you contact Peter and buy what hardware he says, then have him install and configure the software. You will have the best system available.

My experience:

I did a ton of research before buying a system from one of the many places (ie: China) that offer packages. I bought a C4 with Dell 630, etc. etc. Luckily, the hardware I bought was good. However, I always had doubts about the software. Buggy, sometimes wouldn't connect, lacked functions that supplier said were included. I had 05/2018 software and was about to upgrade from the supplier I originally sourced from, to 09/2019 version on an SSD. By chance, I ran across some posts with other users experience with Peter and reached out to him to see if my hardware would work with his software. After speaking with Peter - I was so confident in him that I decided to wipe the SSD I had with 05/2018 and go with his install, rather than buy another SSD and archive what I had already bought as a fail safe.

Peter spent HOURS doing the configuration and install, then spent another hour with the system hooked up to my car and making sure everything worked. The difference in operation and software is night and day. If you're considering buying a diagnostic system - I can't recommend this solution enough. It's that good. I'm working on 2000 - 2017 (so far) MBs as a DIY and this is the best system for the money you will spend.



MarkCan (Ontario, Canada) says...

I've had the C4 system for several month now. And to be exact I have 2 of them. The first one was purchased "ready to go" installed on a hard drive. Just plug and play, so they say.

The second was installed by Peter. I've asked him what would be the optimal spec laptop for his installation and that's what I prepared for him.

Both systems are operational now but there is a significant difference in the way they operate. The first one, from time to time requires some intervention. Most of which I have learned to deal with. Although it can be frustrating if you set out to perform a certain task and instead you need to deal with the software setup. It can be discouraging.

Going to the system installed and set up by Peter there is no hassle. It just works the way it should!

Support. Of course, I got support for both systems. On the first system I already used the service but due to the hours of operation and time zone difference it wasn't easy.

Now again, when it comes to Peters installation, we had few conversations but none of them were problem related, as there are none!

I find Peter very approachable, reliable, responsive and his service flawless.



BayArchitect (California, US) says...

For years I struggled to identify fault codes in my CL. I purchased several OBD readers, including the expensive Autel MaxiSys MS906TS--which several automotive wags said was the answer to Xentry. When those didn't work, I purchased a Chinese Xentry system on Amazon and their recommended hardware. There were problems with both the hardware and the software and I couldn't get them to work either. Finally, I contacted PMercury and asked him about setting up Xentry and WIS. For a very reasonable fee, Peter guided me through the process of purchasing the correct IBM Thinkpad and Xentry hardware. He guided me through the purchase of the correct hardware, then he configured it for me, installed software that actually works). He spent a great deal of time patiently training me to use the software--which has been a Godsend. If you enjoy working on your Mercedes, you need Xentry and WIS. Peter is the one person you can rely on to install the system properly. And his name (BenzNinja) is appropriate because he works with the knowledge and speed of a ninja. Wherever you live in the world, Peter can probably help you. He really knows his stuff. Don't hesitate to contact me if you have any questions.



HopefullyE63 (San Juan, Puerto Rico) says...

Pmercury is an invaluable resource for ANY MB owner ANYWHERE in the world! I'm in San Juan Puerto Rico and would not be driving an old MB without having the ability to get online help especially from the Benz Ninja himself! I

have more than a few hours of diagnosing with him and have solved problems that would have cost more than the car is worth retail. If you love your MB and have some mechanical prowess your best investment is to get help from the benzninja.



Swamp Fox (Arkansas, US) says...

I have been in the BMW world for about a decade and using their software ISTA/D & ISTA/P. I went with a very reputable company for that software and when there were problems during installation I am glad I had them there to support and figure out the problem(s) and there were a couple. Now, I am getting into the Mercedes world and after A LOT of reading reviews and blogs I picked Pmercury aka BenzNinja to go with for Mercedes Benz diagnostic software. I am REALLY glad I did. He was so nice and helpful from the very beginning to the very end. The installation was much smoother than the company I went with for BMW software. The finished product runs wonderfully! Also, just knowing he is there in-case you need help in the future is valuable to me instead of some place in China who you never know if they will be of any help. I highly recommend Benzninja.



Slcharge (Syddanmark, Denmark) says...

BenzNinja is the real stuff, both his service and his product. Real OEM Diagnostic Tool, Service your car, no problem, Update online or offline SCN coding, no problem, Lock free MB options, no problem, Full database on all MB cars comes with the install. Too much to mention.

BenzNinja is a great guy, and do a fantastic job, for a small fee.

Kim Wissing.



Gili's Automotive (Maryland, US) says...

I am running a euro shop here in the usa and finally found a great system that actually works!
Highly recommend Benz Ninja he has the best system i could find with excellent support i now can scan activate code and program and code , benz ninja has build a system that let you reset system that otherwise will require on line access not any more ,,

Don't buy chinese system and waist your time they dont work

If you need a benz system that works with support this is it !

Thank you !!



MagmaRed55 (New Hampshire, US) says...

This right here, is the real deal! I received friendly helpful service from the BenzNinja. He spent 10 hours installing the while shebang on my computer despite my slow internet connection. The whole time he remained polite and helpful. I would do the whole thing again.



Hendrik Koster (Texas, US) says...

December 2019

I have used the "BenzNinja" - SDS Star Diagnostic System services for several Mercedes Benz cars that I'm taking care of for others as well as my own cars.

With his support we have been able to resolve some very unusual and complicated issues, like a no-start condition (that initially showed no error codes at all) on a CL65.

His ability to work directly online with any end user and communicate in about any major language makes his service stand out and to us of greater value when compared to others.



amg_55_cruiser (Arizona, US) says...

Peter was very professional and courteous answering all my questions about SDS, options, support and pricing.

He passed in his knowledge, experience and never asked to be paid. He explained how his service worked and followed through on every item.

I had been planning for 2 years to get STAR SDS and everytime I was about to purchase someone would interject with some absorb input that derailed me. Peter put an end to that...very satisfied with his service and support.

Cannot day enough good things about his service. Highly recommend!

Happy 2020!!!

Mick

