

Inspection and Certification Report



Certification Stoppers

Any of the following IMMEDIATELY eliminates a vehicle from the Mercedes-Benz Certified Pre-Owned (MBCPO) program:

- · Over 75,000 miles/over 6 model years old
- · Vehicle Master Discrepancy
- Problem found in CARFAX Vehicle History Report
- TMU (True Mileage Unknown)
- · Identifiable Structural Damage

Dealer Name NEW COUNTRY MOTOR CARS OF PALM BEACH, LLC	Dealer Code 14149	Year & Model 2014 - ML 350 BLUETEC 4M	Present Mileage 18064
Vehicle Stock Number TA1772	Certification Date 2016-05-06	V.I.N. 4JGDA2EB0EA407110	Next Scheduled Maintenance

What This Report Means to You - The Customer

Your purchase of a Mercedes-Benz vehicle demonstrates that you possess sound judgment and impeccable taste. This report shows that your newly acquired pre-owned Mercedes-Benz vehicle has been inspected and when required reconditioned to our exacting standards. Further, it is your assurance that you



Certified Pre-Owned

will receive the same considerate customer service that we provide to our new vehicle owners. You have selected one of the premier vehicles in the world you deserve nothing less. As part of the reconditioning process, body repairs may have been performed on your vehicle. Repairs of a cumulative value in excess of 10% of the vehicle's current market value are described in the Notes section of this form.

Instructions for Dealer

After completing the inspection and reconditioning secure all necessary signatures and maintain a copy in the service file. After you obtain customer signature, provide customer the original signed ICR and maintain a copy of the signed original in the sales file.

Mechanical Standards

The following is our Certification inspection procedure. This procedure helps insure that your Mercedes-Benz

Certified Pre-Owned vehicle has been inspected and when required reconditioned to our exacting standards.

	General	
	Identifiable Structural Damage Verification:	
1	Check for correct body gap	OK - Passed
2	Check gloss level, hue error and cloudiness Mileage/History Verification print and attach VMI and CARFAX report	the control of the co
The state of the s	Service according to maintenance schedule OR	OK - Passed
3	Service if within 5000 miles or 6 months of scheduled maintenance OR	
	If no recorded service history by MB Dealer then perform service including filters & fluids	OK - Passed
4	All Recall and/or other Campaigns Performed	OW 5 .
5	Current Maintenance and Warranty Booklet	OK - Passed
6	Current Owner's Manual	OK - Passed OK - Passed
7	All Spare Keys (Including Wheel Locks if Installed)	
8	OEM Factory Windows - inspect each window for OEM Factory sticker (Refe	er to or n
9	MBCPO Reconditioning Manual for details)	OK - Passed
10	Roadside Assistance Program Label Affixed	OK - Passed
10	MBCPO Inspection Label Affixed to B-Pillar Perform initial short test, diagnose any current DTCs, if fault code exists, print	OK - Passed
11	ECU log, freeze frame data and repair as SDS indicates	
	Attach printout to RO	OK - Passed
P. Tens	Engine Compartment and Pre-Road Test Checks	
BER	(Fluid levels must be corrected prior to road test)	
12	Engine Oil	OK - Passed
13	Transmission Oil	OK - Passed
14 15	Rear Axle Oil	OK - Passed
16		Not Applicable
17	Tolle Take On Level	Not Applicable
18	Tower Steering Filling	OK - Passed
19	Brake Fluid & Clutch Fluid	OK - Passed
20	Windshield Washer Fluid(s)	OK - Passed
		OK - Passed

21 22 23 24	Level Control Oil, ADS, ASD Battery Condition/Midtronics Test and attach printout Verify functionality of any moving linkages on engine AdBlue Level - check and refill	OK - Passed Replaced OK - Passed OK - Passed
	Engine Component/System - Condition Check & Verification	
25 26 27 28 29 30 31 32 33 34 35 36	All Emission Control Systems in Place and Functional. Read out DTC's - repair as necessary Fuel Filter Spark Plugs (Gas) Perform Dynamic Compression Test (Vehicles over 60,000 miles) Fuel Injection System Ignition System - During SDS Check; Including Routing of Ignition Wires (Gas) if applicable Check for DTC's of Pre-Glow system Vacuum Pump; Leak Evidence of Oil in Vacuum Line (Diesel) Boost Pressure (Diesel and Gasoline) Air Cleaner / Filter, per maintenance schedule V-Belts and Poly-V Belt, per maintenance schedule Engine Mounts	OK - Passed OK - Passed Not Applicable Not Applicable OK - Passed Not Applicable OK - Passed
37 38 39 40	Heating and Ventilation Dust Filter, per maintenance schedule Active Charcoal Filter/Pre-Filter, per maintenance schedule Recirculating Air Filter, per maintenance schedule A/C Refrigerant Charge system, per maintenance schedule	OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed
41 42 43 44 45 46 47 48	Fuses (Condition/Proper Rating) MIL Check; Indicators in Instrument Cluster Dash Instruments, Clock, Illumination and Dimmer Control Exterior Rear View Mirrors Ext. Mirror Fold Back Interior Rear View Mirror Automatic Dimming Rear View Mirror Radio, (Satellite Radio, if any) and Stereo Speaker Function	OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed
49 50	Reset COMAND to original factory settings Tire Pressure Monitoring System - if fault code exists, print ECU log, freeze frame data and repair as SDS indicates	OK - Passed OK - Passed
51 52 53 54 55 56 57	Attach printout to RO CD Changer / Player / DVD rear entertainment system, check functionality Cellular Telephone, MHI, BlueTooth - Check Functionality Cigarette Lighter(s) Voice Control System (Basic Functionality) Contact Dealer Support at 1-877-826-6319. The mbrace® control unit must be provisioned by Dealer Support to enable the subscription of services. Rocker Switches; Function, Tactile Feel and LED/ Illumination Steering Column Adjustment and Memory	OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed OK - Passed

58	Seat Adjustments and Memory	OK - Passed
59	Heated Seats/ Ventilated	OK - Passed
60	Front Seat Belt Extenders; (Coupe and Cabriolet)	
61	Front Seat Backrest Latch/Release; (Coupe and Cabriolet)	OK - Passed
62	Front Seat Backrest Latch/Release Chime/ Warning Lamp; (Coupe and Cabri	OK - Passed
63	Rear Window Defroster (Check Current Draw with DMM)	
64	- Street (Check Current Diaw Willi Divivi)	OK - Passed
65	Trouble Troubl	OK - Passed
	- Carlottage	OK - Passed
66	Horn	OK - Passed
67	Headlamp Low / High Beam & all Exterior Lights, Check Headlight and Fogladjustement, after the wheel alignment	light
	adjustement, after the wheel alignment	OK - Passed
68	The state of the s	OK - Passed
69	The state of the s	OK - Passed
70	July Digitting	OK - Passed
71	Windshield Wiper/Washer; System/Rear Window Wiper/Washer; Including	
	Wiper Inserts, Headlamp Cleaning System	OK - Passed
72	Check functionality of Air-Scarf	OK - Passed
73	Check functionality of rain-sensor	
	•	OK - Passed
SELECTION OF THE PERSON OF THE	Undercarriage/Drivetrain	
	Note – Lower Engine Encapsulation Cover or Noise Encapsulation Cover to b	a Damarad for
(Charles	Inspection; Must be Installed Prior to the Road Test.	oe Removed for
74	Drive Shaft Flex Discs, Couplings and Center Support Brg(s)	OK - Passed
75	Exhaust System/Connections/Supports	OK - Passed OK - Passed
76	Parking Brake and Cables	
77	Brake Lines	OK - Passed
	Tire Wear (Including spare); Min. Tread Depth = 5/32 in. NOT including	OK - Passed
78	TWI; Record tread depth. Replace Tires and Spare regardless of remaining	011 5
	tread if they are older than 6 years	OK - Passed
70	Inspect Wheels / Tires, Correct Tire Pressure (Tires must be DAG approved -	
79	See MBUSATIRE.com for correct tire listing for this vehicle)	OK - Passed
80	Check Wheel Bolt Torque	
81	Perform wheel alignment check and perform alignment if needed	OK - Passed
	Brake Rotors/Pads (Minimum of 500/ Pad Material) M.	OK - Passed
82	Brake Rotors/Pads (Minimum of 50% Pad Material) Measure brake rotors, record results	OK - Passed
83	Shock Absorber/Damper Struts	
84	Suspension Inspection	OK - Passed
85	Self-Leveling Suspension	OK - Passed
86	Front/Rear Axle Rubber Mounts/Bushings	OK - Passed
87	Check Steering Play	OK - Passed
88	Tighten Steering Good Delta C. 462	OK - Passed
89	Tighten Steering Gear Bolts, for 463 Front Axle Ball Joints	Not Applicable
90		OK - Passed
90	Steering Shock FOR 463	Not Applicable
September 1		15.75
37.4839 (Chassis/Body	
AL SCHOOL S		
91	Body Structure Inspection	OK - Passed
92	Glass, Lamp Frames and Lenses	
93	Central Locking System Function Total Charles	OK - Passed
		OK - Passed

Alarm System Function Power Window Operation from All Points (Including Lock-out) Prints Ald Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary Multi-contour Seats. (Function Check with Engine Running) Prints and Elets — Condition/Operation Print Seat Belt Height Adjustment Print Seat Center Armrest (and Hinge) Print Seat Center Armrest (and Hinge) Print Sun Visor/Vanity Mirror, Rear Vanity Mirror (if equipped) Operation/Illumination Operation	94	Mechanical Locking with All Keys at All Points	OK - Passed
Prover Window Operation from All Points (Including Lock-out) Off Touch & Convenience Closing Interior Trim; Inspect Dash, Door Panels, Seat Covers, Wood, etc. Off Passed First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace if inner bag has been opened, check for expiration date and replace inner date and repla	95	Alarm System Function	
98 Interior Trim; Inspect Dash, Door Panels, Seat Covers, Wood, etc. 97 First Aid Kit - Inspect Dash, Door Panels, Seat Covers, Wood, etc. 98 OK - Passed OK - Passed 99 First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary 100 Multi-contour Seats. (Function Check with Engine Running) 101 Seat Belts — Condition/Operation 102 Front Seat Belt Height Adjustment 103 Front Seat Center Armrest (and Hinge) 104 Operation/Illumination 105 Roll Bar / Pop-up Headrest 106 Parktronic (if available) 107 Soft Top & Seals; Condition/Operation 108 Roll Bar / Pop-up Headrest 109 Door/Trunk (if available) 109 Door/Trunk Lid Closing Assist 100 Door/Trunk Lid Closing Assist 110 Trunk Release 111 Tailgate Closing Assist 112 Rear Facing Third Seat (Station Wagon) 113 Door/Trunk/Tailgate Seals; Inspect Drains 114 Sliding Roof Function Drains and Headliner 115 Inspect Glass Roof for Scratches/Corrective Action 116 Instruments 117 Speedometer/Odometer/Tripmeter 118 Steering/Vehicle Handling/Centered Steering Wheel 119 Braking System Performance, Parking Brake Operation 120 Verify Navigation Function 121 Verify Navigation Function 122 Verify Navigation Function 123 Verify Navigation Function 124 Engine Performance 125 Excessive Exhaust Smoke (Diesel) 126 Vibration and Noise (Drivetrain/Wheels) 127 Transmission Shifting — (Upshift/ Downshift Quality & Kiekdown) 128 Okt - Passed 129 Wind Noise 130 Pluid Leaks — Visible Inspection 130 Pluid Leaks — Visible Inspection 131 Automatic Climate Control 131 Automatic Climate Control 132 Automatic Climate Control 133 Pluid Leaks — Visible Inspection 134 Automatic Climate Control 135 Pluid Leaks — Visible Inspection 136 Pluid Leaks — Visible Inspection 137 Automatic Climate Control 138 Okt - Passed 149 OK - Passed 150 OK - Passed 151 OK - Passed 152 OK - Passed 153 OK - Passed 154 OK - Passed 155 OK - Passed 155 OK - Passed 156 OK - Passed 157 OK - Passed 158 OK - Passed 158 OK - Passed 159 OK - Passed 150 OK - Passed 150 OK - Passed 151		Power Window Operation from All Points (Including Lock-out)	
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Sliding Roof Function Drains and Headliner Inspect Glass Roof for Scratches/Corrective Action Road Test Road Test Road Test Instruments Speedometer/Odometer/Tripmeter Steering/Vehicle Handling/Centered Steering Wheel OK - Passed	113	Door/Trunk/Tailgate Seals; Inspect Drains	• •
Road Test Road Test Control Co		Sliding Roof Function Drains and Headliner	
Road Test 116 Instruments OK - Passed OK - Passed	115	Inspect Glass Roof for Scratches/Corrective Action	
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121 Cruise Control — Function (Set, Accel, Decel, Resume & Off) 122 Verify Navigation Function 123 Verify Distronic-Function 124 Engine Performance 125 Excessive Exhaust Smoke (Diesel) 126 Vibration and Noise (Drivetrain/Wheels) 127 Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) 128 Shift Lock Operation 129 Wind Noise Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed	120	Automatic Climate Control - Function / Regulation / Display, Check for bad	
Verify Navigation Function Verify Distronic-Function Engine Performance Excessive Exhaust Smoke (Diesel) Vibration and Noise (Drivetrain/Wheels) Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) Shift Lock Operation Wind Noise Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed	121	Cruise Central Francis (Co. 1)	OK - Passed
Verify Distronic-Function 124 Engine Performance 125 Excessive Exhaust Smoke (Diesel) 126 Vibration and Noise (Drivetrain/Wheels) 127 Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) 128 Shift Lock Operation 129 Wind Noise Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed		Verify Navigation Function (Set, Accel, Decel, Resume & Off)	OK - Passed
Engine Performance Excessive Exhaust Smoke (Diesel) Vibration and Noise (Drivetrain/Wheels) Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) Shift Lock Operation Wind Noise Post-Road Test Inspection Post-Road Test Inspection Table Inspection OK - Passed OK -		V U I I I I I I I I I I I I I I I I I I	OK - Passed
125 Excessive Exhaust Smoke (Diesel) 126 Vibration and Noise (Drivetrain/Wheels) 127 Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) 128 Shift Lock Operation 129 Wind Noise Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed		Engine Porformence	OK - Passed
Vibration and Noise (Drivetrain/Wheels) Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) Shift Lock Operation Wind Noise Post-Road Test Inspection Post-Road Test Inspection Automatic Climate Control OK - Passed			OK - Passed
127 Transmission Shifting — (Upshift/ Downshift Quality & Kickdown) 128 Shift Lock Operation 129 Wind Noise Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed		Vibration and Noise (Drivette in AVIII 1)	OK - Passed
Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed OK - Passed OK - Passed		Transmission Shifting (Unskill D. 110 0 11 0 110 0	OK - Passed
Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed OK - Passed OK - Passed		Shift Lock Operation (Opsnitt Downshift Quality & Kickdown)	
Post-Road Test Inspection 130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed			
130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed		That Holse	OK - Passed
130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed			
130 Fluid Leaks — Visible Inspection 131 Automatic Climate Control OK - Passed	44)	Post-Road Test Inspection	
131 Automatic Climate Control	120		
131 Automatic Chinale Control		Automatic Climate Control	OK - Passed
	131	Automatic Cinnate Control	

132 All Fluid Levels (Underhood)

OK - Passed

Appearance Standards

		day	
1000			
51		200	
		500	
F .			
	- 21		

Engine

133 Wash, then repeat step 23

OK - Passed



Trunk

134	Mat	OV D 1
135	Paint	OK - Passed
126	Spare Tire, Tools & Jack. Check tire fit sealant expiration date and replace if date	OK - Passed
130	Spare Tire, Tools & Jack. Check tire fit sealant expiration date and replace if date is expired	OK - Passed
137	Moisture & Odor	OV Daniel
138	Vacillim & Shampoo	OK - Passed
	Shampoo	OK - Passed

Interior

139	Floor Mats	OV Daged
140	Carpet	OK - Passed
141	Upholstery	OK - Passed OK - Passed
142	Headliner, Door Panels	
143	Buttons Knobs & Vents, Instrument Panel	OK - Passed OK - Passed
144	Glass & Mirrors	OK - Passed
145	Wood & Chrome Trim	
146		OK - Passed
147	Screws	OK - Passed
148	Ashtrays	OK - Passed
149	•	OK - Passed
150	De-grease Door Jamb, Hinges, Kickpanels & Visors	OK - Passed
130	Moisture & Odor	OK - Passed



Exterior

151	Dings, Dents, & Scratches	OV D
		OK - Passed
	Examine & Clean Chrome	OK - Passed
	Glass & Mirror Housing	OK - Passed
	Grille	OK - Passed
156	Lamp Lenses	OK - Passed
	Badges	OK - Passed
	Trim & Moldings	OK - Passed
	Wipers	OK - Passed
	Bumpers	OK - Passed
	Door Edges, Frames	OK - Passed
	Wash & Wax	OK - Passed
	3.444.434.344.454.454.454.454.454.454.45	OK - Passed



163 Scuffs & Scratches

164 Cuts & Gouges

165 Wash & Polish

OK - Passed

OK - Passed

OK - Passed

Notes:

Exclusion Notice for the Customer

The following items noted are to be specifically brought to the attention of the customer because they are non-Mercedes-Benz or aftermarket components and/or accessories. These items are excluded from Mercedes-Benz Certified Pre-Owned Limited Warranty. These items may however carry warranty from the specific manufacturer. Please inquire with your Mercedes-Benz dealer. Circle all that apply:

Wheels	Instruments	Other Items, List Below:	
Suspension Components	External Lighting/Fog Lamps		
Radio/Cassette Player	Rack/Carrier		
CD Player	Bumpers, Side Skirts, Spoilers		
Telephone	Glass Tinting Film		
Alarm System	Radar Detector		
Blue Tooth Communication Devices			_1 1
Technician	Joll	2	_ Date: 5/4/13
Pre-Owned Manager	Jest -		_ Date: 5/6/16
Service Manager			Date:
Mileage at Delivery			Date:
Customer			_ Date:
Revision 01/12			