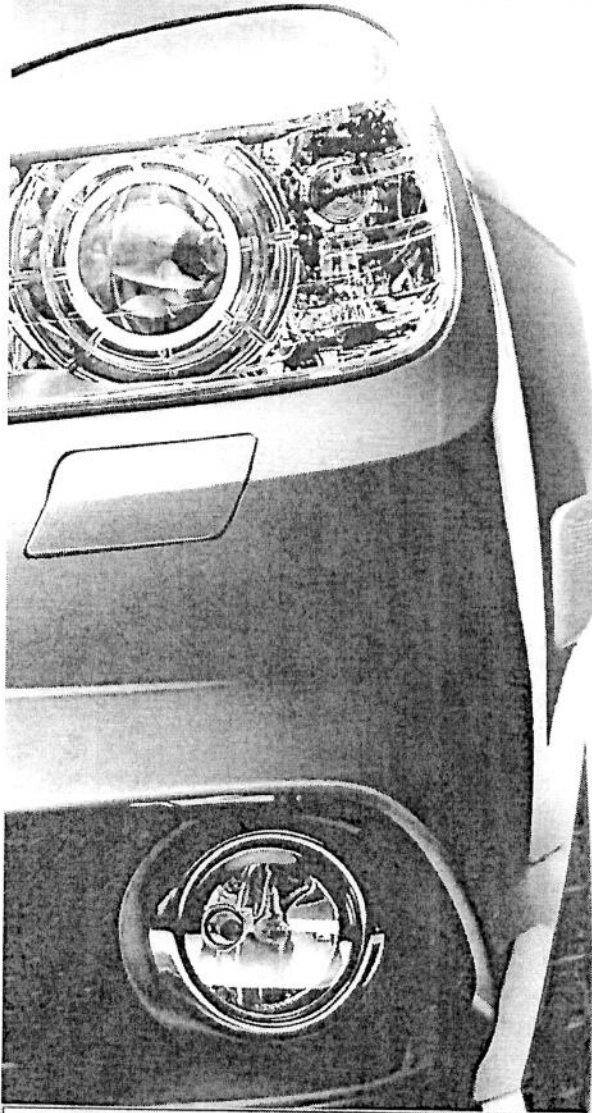


Mercedes-Benz Certified Pre-Owned Inspection and Certification Report



Certification Stoppers

Any of the following IMMEDIATELY eliminates a vehicle from the Mercedes-Benz Certified Pre-Owned (MBCPO) program:

- Over 75,000 miles/over 6 model years old
- Vehicle Master Discrepancy
- Problem found in CARFAX Vehicle History Report
- TMU (True Mileage Unknown)
- Identifiable Structural Damage

Dealer Name NEW COUNTRY MOTOR CARS OF PALM BEACH, LLC	Dealer Code 14149	Year & Model 2014 - ML 350 BLUETEC 4M	Present Mileage 18064
Vehicle Stock Number TA1772	Certification Date 2016-05-06	V.I.N. 4JGDA2EB0EA407110	Next Scheduled Maintenance

What This Report Means to You - The Customer

Your purchase of a Mercedes-Benz vehicle demonstrates that you possess sound judgment and impeccable taste. This report shows that your newly acquired pre-owned Mercedes-Benz vehicle has been inspected and when required reconditioned to our exacting standards. Further, it is your assurance that you



Certified Pre-Owned
by Mercedes-Benz

will receive the same considerate customer service that we provide to our new vehicle owners. You have selected one of the premier vehicles in the world you deserve nothing less. As part of the reconditioning process, body repairs may have been performed on your vehicle. Repairs of a cumulative value in excess of 10% of the vehicle's current market value are described in the Notes section of this form.

Instructions for Dealer

After completing the inspection and reconditioning secure all necessary signatures and maintain a copy in the service file. After you obtain customer signature, provide customer the original signed ICR and maintain a copy of the signed original in the sales file.

Mechanical Standards

The following is our Certification inspection procedure. This procedure helps insure that your Mercedes-Benz

Certified Pre-Owned vehicle has been inspected and when required reconditioned to our exacting standards.



General

Identifiable Structural Damage Verification:

- | | | |
|----|----------------------------------------------------------------------------------------------------------------------|-------------|
| 1 | Check for correct body gap | OK - Passed |
| | Check gloss level, hue error and cloudiness | |
| 2 | Mileage/History Verification print and attach VMI and CARFAX report | OK - Passed |
| | Service according to maintenance schedule OR | |
| 3 | Service if within 5000 miles or 6 months of scheduled maintenance OR | OK - Passed |
| | If no recorded service history by MB Dealer then perform service including filters & fluids | |
| 4 | All Recall and/or other Campaigns Performed | OK - Passed |
| 5 | Current Maintenance and Warranty Booklet | OK - Passed |
| 6 | Current Owner's Manual | OK - Passed |
| 7 | All Spare Keys (Including Wheel Locks if Installed) | OK - Passed |
| 8 | OEM Factory Windows - inspect each window for OEM Factory sticker (Refer to MBCPO Reconditioning Manual for details) | OK - Passed |
| 9 | Roadside Assistance Program Label Affixed | OK - Passed |
| 10 | MBCPO Inspection Label Affixed to B-Pillar | OK - Passed |
| | Perform initial short test, diagnose any current DTCs, if fault code exists, print | |
| 11 | ECU log, freeze frame data and repair as SDS indicates | OK - Passed |
| | Attach printout to RO | |



Engine Compartment and Pre-Road Test Checks (Fluid levels must be corrected prior to road test)

- | | | |
|----|------------------------------------------|----------------|
| 12 | Engine Oil | OK - Passed |
| 13 | Transmission Oil | OK - Passed |
| 14 | Rear Axle Oil | OK - Passed |
| 15 | Transfer Case Oil Level | Not Applicable |
| 16 | Front Axle Oil Level | Not Applicable |
| 17 | Engine Compartment/Antifreeze Protection | OK - Passed |
| 18 | Power Steering Fluid | OK - Passed |
| 19 | Brake Fluid & Clutch Fluid | OK - Passed |
| 20 | Windshield Washer Fluid(s) | OK - Passed |

- | | | |
|----|-------------------------------------------------------|-------------|
| 21 | Level Control Oil, ADS, ASD | OK - Passed |
| 22 | Battery Condition/Midtronics Test and attach printout | Replaced |
| 23 | Verify functionality of any moving linkages on engine | OK - Passed |
| 24 | AdBlue Level - check and refill | OK - Passed |



Engine Component/System - Condition Check & Verification

- | | | |
|----|---------------------------------------------------------------------------------------------|----------------|
| 25 | All Emission Control Systems in Place and Functional. Read out DTC's - repair as necessary | OK - Passed |
| 26 | Fuel Filter | OK - Passed |
| 27 | Spark Plugs (Gas) | Not Applicable |
| 28 | Perform Dynamic Compression Test (Vehicles over 60,000 miles) | Not Applicable |
| 29 | Fuel Injection System | OK - Passed |
| 30 | Ignition System - During SDS Check; Including Routing of Ignition Wires (Gas) if applicable | Not Applicable |
| 31 | Check for DTC's of Pre-Glow system | OK - Passed |
| 32 | Vacuum Pump; Leak Evidence of Oil in Vacuum Line (Diesel) | OK - Passed |
| 33 | Boost Pressure (Diesel and Gasoline) | OK - Passed |
| 34 | Air Cleaner / Filter, per maintenance schedule | OK - Passed |
| 35 | V-Belts and Poly-V Belt, per maintenance schedule | OK - Passed |
| 36 | Engine Mounts | OK - Passed |
| 37 | Heating and Ventilation Dust Filter, per maintenance schedule | OK - Passed |
| 38 | Active Charcoal Filter/Pre-Filter, per maintenance schedule | OK - Passed |
| 39 | Recirculating Air Filter, per maintenance schedule | OK - Passed |
| 40 | A/C Refrigerant Charge system, per maintenance schedule | OK - Passed |



Electrical Systems and Function Test

- | | | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| 41 | Fuses (Condition/Proper Rating) | OK - Passed |
| 42 | MIL Check; Indicators in Instrument Cluster | OK - Passed |
| 43 | Dash Instruments, Clock, Illumination and Dimmer Control | OK - Passed |
| 44 | Exterior Rear View Mirrors | OK - Passed |
| 45 | Ext. Mirror Fold Back | OK - Passed |
| 46 | Interior Rear View Mirror | OK - Passed |
| 47 | Automatic Dimming Rear View Mirror | OK - Passed |
| 48 | Radio, (Satellite Radio, if any) and Stereo Speaker Function | OK - Passed |
| 49 | Reset COMAND to original factory settings | OK - Passed |
| 50 | Tire Pressure Monitoring System - if fault code exists, print ECU log, freeze frame data and repair as SDS indicates
Attach printout to RO | OK - Passed |
| 51 | CD Changer / Player / DVD rear entertainment system, check functionality | OK - Passed |
| 52 | Cellular Telephone, MHI, BlueTooth - Check Functionality | OK - Passed |
| 53 | Cigarette Lighter(s) | OK - Passed |
| 54 | Voice Control System (Basic Functionality) | OK - Passed |
| 55 | Contact Dealer Support at 1-877-826-6319. The mbrace® control unit must be provisioned by Dealer Support to enable the subscription of services. | OK - Passed |
| 56 | Rocker Switches; Function, Tactile Feel and LED/ Illumination | OK - Passed |
| 57 | Steering Column Adjustment and Memory | OK - Passed |

58	Seat Adjustments and Memory	OK - Passed
59	Heated Seats/ Ventilated	OK - Passed
60	Front Seat Belt Extenders; (Coupe and Cabriolet)	OK - Passed
61	Front Seat Backrest Latch/Release; (Coupe and Cabriolet)	OK - Passed
62	Front Seat Backrest Latch/Release Chime/ Warning Lamp; (Coupe and Cabriolet)	OK - Passed
63	Rear Window Defroster (Check Current Draw with DMM)	OK - Passed
64	Rear Head Restraint Retraction	OK - Passed
65	Rear Window Sunshade	OK - Passed
66	Horn	OK - Passed
67	Headlamp Low / High Beam & all Exterior Lights, Check Headlight and Foglight adjustment, after the wheel alignment	OK - Passed
68	Rear seat backrest latch/ Warning Lamp	OK - Passed
69	Panorama Roof Function and Rollo Shades	OK - Passed
70	Interior and Entry Lighting	OK - Passed
71	Windshield Wiper/Washer; System/Rear Window Wiper/Washer; Including Wiper Inserts, Headlamp Cleaning System	OK - Passed
72	Check functionality of Air-Scarf	OK - Passed
73	Check functionality of rain-sensor	OK - Passed

Undercarriage/Drivetrain

Note – Lower Engine Encapsulation Cover or Noise Encapsulation Cover to be Removed for Inspection; Must be Installed Prior to the Road Test.

74	Drive Shaft Flex Discs, Couplings and Center Support Brg(s)	OK - Passed
75	Exhaust System/Connections/Supports	OK - Passed
76	Parking Brake and Cables	OK - Passed
77	Brake Lines	OK - Passed
78	Tire Wear (Including spare); Min. Tread Depth = 5/32 in. NOT including TWI; Record tread depth. Replace Tires and Spare regardless of remaining tread if they are older than 6 years	OK - Passed
79	Inspect Wheels / Tires, Correct Tire Pressure (Tires must be DAG approved - See MBUSATIRE.com for correct tire listing for this vehicle)	OK - Passed
80	Check Wheel Bolt Torque	OK - Passed
81	Perform wheel alignment check and perform alignment if needed	OK - Passed
82	Brake Rotors/Pads (Minimum of 50% Pad Material) Measure brake rotors, record results	OK - Passed
83	Shock Absorber/Damper Struts	OK - Passed
84	Suspension Inspection	OK - Passed
85	Self-Leveling Suspension	OK - Passed
86	Front/Rear Axle Rubber Mounts/Bushings	OK - Passed
87	Check Steering Play	OK - Passed
88	Tighten Steering Gear Bolts, for 463	Not Applicable
89	Front Axle Ball Joints	OK - Passed
90	Steering Shock FOR 463	Not Applicable

Chassis/Body

91	Body Structure Inspection	OK - Passed
92	Glass, Lamp Frames and Lenses	OK - Passed
93	Central Locking System Function Test (Interior/Exterior)	OK - Passed

94	Mechanical Locking with All Keys at All Points	OK - Passed
95	Alarm System Function	OK - Passed
96	Power Window Operation from All Points (Including Lock-out)	OK - Passed
97	One Touch & Convenience Closing	OK - Passed
98	Interior Trim; Inspect Dash, Door Panels, Seat Covers, Wood, etc.	OK - Passed
99	First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary	OK - Passed
100	Multi-contour Seats. (Function Check with Engine Running)	OK - Passed
101	Seat Belts — Condition/Operation	OK - Passed
102	Front Seat Belt Height Adjustment	OK - Passed
103	Front Seat Center Armrest (and Hinge)	OK - Passed
104	Front Sun Visor/Vanity Mirror, Rear Vanity Mirror (if equipped) Operation/Illumination	OK - Passed
105	Roll Bar / Pop-up Headrest	Not Applicable
106	Parktronic (if available)	OK - Passed
107	Soft Top & Seals; Condition/Operation	OK - Passed
108	AIRCAP - Check operation of switches and proper movement according to vehicle specifications	OK - Passed
109	Door/Trunk Lid Closing Assist	OK - Passed
110	Trunk Release	OK - Passed
111	Tailgate Closing Assist	OK - Passed
112	Rear Facing Third Seat (Station Wagon)	Not Applicable
113	Door/Trunk/Tailgate Seals; Inspect Drains	OK - Passed
114	Sliding Roof Function Drains and Headliner	OK - Passed
115	Inspect Glass Roof for Scratches/Corrective Action	OK - Passed



Road Test

116	Instruments	OK - Passed
117	Speedometer/Odometer/Tripmeter	OK - Passed
118	Steering/Vehicle Handling/Centered Steering Wheel	OK - Passed
119	Braking System Performance, Parking Brake Operation	OK - Passed
120	Automatic Climate Control - Function / Regulation / Display, Check for bad odors in A/C system	OK - Passed
121	Cruise Control — Function (Set, Accel, Decel, Resume & Off)	OK - Passed
122	Verify Navigation Function	OK - Passed
123	Verify Distronic-Function	OK - Passed
124	Engine Performance	OK - Passed
125	Excessive Exhaust Smoke (Diesel)	OK - Passed
126	Vibration and Noise (Drivetrain/Wheels)	OK - Passed
127	Transmission Shifting — (Upshift/ Downshift Quality & Kickdown)	OK - Passed
128	Shift Lock Operation	OK - Passed
129	Wind Noise	OK - Passed



Post-Road Test Inspection

130	Fluid Leaks — Visible Inspection	OK - Passed
131	Automatic Climate Control	OK - Passed

132 All Fluid Levels (Underhood)

OK - Passed

Appearance Standards



Engine

133 Wash, then repeat step 23

OK - Passed



Trunk

134 Mat

OK - Passed

135 Paint

OK - Passed

136 Spare Tire, Tools & Jack. Check tire fit sealant expiration date and replace if date is expired

OK - Passed

137 Moisture & Odor

OK - Passed

138 Vacuum & Shampoo

OK - Passed



Interior

139 Floor Mats

OK - Passed

140 Carpet

OK - Passed

141 Upholstery

OK - Passed

142 Headliner, Door Panels

OK - Passed

143 Buttons Knobs & Vents, Instrument Panel

OK - Passed

144 Glass & Mirrors

OK - Passed

145 Wood & Chrome Trim

OK - Passed

146 Vacuum & Shampoo

OK - Passed

147 Screws

OK - Passed

148 Ashtrays

OK - Passed

149 De-grease Door Jamb, Hinges, Kickpanels & Visors

OK - Passed

150 Moisture & Odor

OK - Passed



Exterior

151 Dings, Dents, & Scratches

OK - Passed

152 Examine Paint

OK - Passed

153 Examine & Clean Chrome

OK - Passed

154 Glass & Mirror Housing

OK - Passed

155 Grille

OK - Passed

156 Lamp Lenses

OK - Passed

157 Badges

OK - Passed

158 Trim & Moldings

OK - Passed

159 Wipers

OK - Passed

160 Bumpers

OK - Passed

161 Door Edges, Frames

OK - Passed

162 Wash & Wax

OK - Passed



Wheels

- 163 Scuffs & Scratches
- 164 Cuts & Gouges
- 165 Wash & Polish

OK - Passed
 OK - Passed
 OK - Passed

Notes:

Exclusion Notice for the Customer

The following items noted are to be specifically brought to the attention of the customer because they are non-Mercedes-Benz or aftermarket components and/or accessories. These items are excluded from Mercedes-Benz Certified Pre-Owned Limited Warranty. These items may however carry warranty from the specific manufacturer. Please inquire with your Mercedes-Benz dealer. **Circle all that apply:**

Wheels	Instruments	Other Items, List Below:
Suspension Components	External Lighting/Fog Lamps	_____
Radio/Cassette Player	Rack/Carrier	_____
CD Player	Bumpers, Side Skirts, Spoilers	_____
Telephone	Glass Tinting Film	_____
Alarm System	Radar Detector	_____
Blue Tooth Communication Devices		_____

Technician *[Signature]* Date: 5/6/16

Pre-Owned Manager *[Signature]* Date: 5/6/16

Service Manager _____ Date: _____

Mileage at Delivery _____ Date: _____

Customer _____ Date: _____

Revision 01/12