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08:06 23JAN24 14:12 05FEB24  
 R.O. OPENED READY OPTIONS: SOLD-STK:T68151 DLR:17114  
 ENG:4.0\_Liter\_DOHC\_Turbo TRN:AUTO

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	2023100010						
UPDATE SOFTWARE OF REAR SPOILER							
CAUSE: F							
	029334						
UPDATE CONTROL UNIT SOFTWARE (WITH XENTRY/DAS CONNECTED)							
	5291		W67				(N/C)
	024762						
STAR DIAGNOSIS SYSTEM (SDS) CONNECT/DISCONNECT							
	5291		W67				(N/C)
	025058						
CONNECT/DISCONNECT BATTERY CHARGER							
	5291		W67				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
5698 W--PERFORMED CAMPAIGN 2023100010 UPDATE SOFTWARE OF REAR SPOILER							

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B Perform Campaign 2023100014. Inspect 12V Starter/Alternator Wiring Harness.

CAUSE: FF

	121891						
OPERATIONS: CHECK 12-V ALTERNATOR OR STARTER WIRING HARNESS, ACC. NO.: 15 950 02							
				CODE:	23P1595002		
	5291		W67				(N/C)
	1			006-997-35-90	LOOM TIE		(N/C)
	121892						
OPERATIONS: REWORK 12-V ALTERNATOR OR STARTER WIRING HARNESS (AFTER CHECK), ACC. NO.: 15 950 02							
				CODE:	23P1595002		
	5291		W67				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
5698 PERFORMED CAMPAIGN 2023100014 12V STARTER/ALTERNATOR WIRING HARNESS, R&I MIDDLE BELLY PAN, CHECK HARNESS CHECK OK, PERFORM WORK PROCEDURE 1 INSTALLED ZIP TIE TO HARNESS.							

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C THE CUSTOMER STATES THAT HE IS GETTING A 12-VOLT BATTERY CRITICAL MESSAGE COMING ON WHILE THE BATTERY IS PLUGGED INTO THE MERCEDES-PROVIDED TRICKLE CHARGER. CHECK AND ADVISE.

STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
	<b>LIMITED WARRANTY</b> The only warranties applying to the part(s) installed in accordance with this repair order are those that may be offered by the manufacturer. The Seller hereby expressly disclaims all warranties including any implied warranty of merchantability or fitness for a particular purpose. No employee of the seller or other person is authorized to alter or modify in any way any provisions of this disclaimer. I hereby acknowledge receipt of a copy hereof. Customer Signature	LABOR AMOUNT
PARTS AMOUNT		
GAS, OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS		
SALES TAX		
PLEASE PAY THIS AMOUNT		

X

2

R.O. OPENED	READY	OPTIONS: SOLD-STK:T68151 DLR:17114
08:06 23JAN24	14:12 05FEB24	ENG:4.0_Liter_DOHC_Turbo TRN:AUTO
LINE OPCODE	TECH TYPE HOURS	LIST NET TOTAL

CAUSE: F

541273 CHECK CONDITION OF BATTERY OF 12 V ON-BOARD ELECTRICAL SYSTEM (AFTER QUICK TEST)  
5291 W67 (N/C)

541277 CHARGE BATTERY OF 12 V ON- BOARD ELECTRICAL SYSTEM (BATTERY REMOVED)  
5291 W67 (N/C)

540991 PROGRAM AND CODE CONTROL UNIT ..... (AFTER QUICK TEST)  
5291 W67 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

5700 W-- CUSTOMER STATES THAT HE IS GETTING A 12V BATTERY CRITICAL MESSAGE COMING ON, COULD NOT VERIFY CUSTOMER CONCERN, CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK TEST FOUND CODE B1FCB97 The starter battery has a malfunction. The system function is restricted., PERFORMED BATTERY TEST WITH SDS, BATTERY TESTED GOOD. FOUND LI54.10-P-071499, PERFORMED BATTERY MIDTRONICS TEST, BATTERY TESTED GOOD. PERFORMED SOFTWARE UPDATE TO REAR SAM. CLEAR CODES, PERFORM FINAL QUICK, TEST DRIVE GOOD.

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D THE CUSTOMER STATES THAT AFTER DRIVING THE VEHICLE ON THE HIGHWAY, THE 12-VOLT BATTERY SHOWS TO BE LOW, CHECK AND ADVISE.

CAUSE: F

540991 PROGRAM AND CODE CONTROL UNIT ..... (AFTER QUICK TEST)  
5291 W67 (N/C)

XX INTERNAL TECH TIME  
5291 ICS (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

5722 W---CUSTOMER STATES THAT AFTER DRIVING THE VEHICLE ON THE HIGHWAY, 12V MESSAGE CAME ON, PERFORMED TEST DRIVE NO MESSAGE ON CLUSTER FOR 12V BATTERY, CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK TEST, FOUND CODE B1FCB97 The starter battery has a


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PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b> 	

X

3

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08:06 23JAN24	14:12 05FEB24	ENG:4.0_Liter_DOHC_Turbo TRN:AUTO
LINE	OPCODE	TECH TYPE HOURS
		LIST NET TOTAL

malfunction. The system function is restricted, PERFORMED SOFTWARE UPDATE TO ENGINE CONTROL UNIT. CLEAR CODES. PERFORMED TEST DRIVE, NO MESSAGE ON FOR 12V BATTERY MALFUNCTION, PERFORM MED QUICK TEST, NO CODES RELATED TO 12V BATTERY MALFUNCTION CLEAR CODES. PERFORMED FINAL QUICK TEST, TEST DRIVE GOOD.

\*\*\*\*\*

E THE CUSTOMER STATES THAT THE EASY DOOR OPEN AND EASY ENTRY INTERMITTENTLY DO NOT WORK, CHECK AND ADVISE.

CAUSE: F

541011 PERFORM QUICK TEST  
 5291 W67 (N/C)  
 540992 CODE CONTROL UNIT .....  
 (AFTER QUICK TEST)  
 5291 W67 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

5698 W--CUSTOMER STATES THAT THE EASY ENTRY IS INTERMITTENTLY NOT WORKING, COULD NOT VERIFY CUSTOMER CONCERN, CONNECTED SDS, CONNECTED BATTERY CHARGER PERFORMED QUICK TEST, FOUND CODE B228678 The calibration of the control unit has been lost or was not carried out. The adaptation or adjustment is incorrect, CHECK PTSS NON FOUND AT THIS TIME, CHECK TIPS, NON FOUND AT THIS TIME, PERFORMED INITIAL START UP TO ESA DRIVER MEMORY CONTROL UNIT. CLEAR CODES, PERFORMED FINAL QUICK TEST, FUNCTION TEST GOOD.

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F THE CUSTOMER STATES THAT THE FINGERPRINT READER DOES NOT WORK INTERMITTENTLY, CHECK AND ADVISE.

CAUSE: F

540991 PROGRAM AND CODE CONTROL UNIT  
 ..... (AFTER QUICK TEST)  
 5291 W67 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

5698 W---CUSTOMER STATES THAT THE FINGER PRINT READER DOES NOT WORK INTERMITTENTLY, COULD NOT VERIFY CUSTOMER CONCERN, CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK TEST, FOUND CODE U115487

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08:06 23JAN24	14:12 05FEB24	ENG:4.0_Liter_DOHC_Turbo TRN:AUTO
LINE OPCODE	TECH TYPE HOURS	LIST NET TOTAL

Communication with the upper control panel has a malfunction. The message is missing., PERFORMED SOFTWARE UPDATE TO UPPER CONTROL PANEL CONTROL UNIT, CLEAR CODES, PERFORMED FINAL QUICK TEST, TEST DRIVE GOOD.  
 \*\*\*\*\*  
 G CUSTOMER STATES THAT THE EXHAUST DOES NOT MAKE THE CRACKLE AND POP NOISES ANYMORE. CHECK AND ADVISE.  
 OK CHECKS O.K. AT THIS TIME  
 5291 CD 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

5700 W-- CUSTOMER THAT THE EXHAUST IS NOT MAKING THE BACKFIRE NOISES, SELECTED SPORT PLUS AND EXHAUST DOES BACKFIRE. WORKING AS DESIGN.  
 \*\*\*\*\*  
 H COMPLIMENTARY RBM OF ALPHARETTA MULTI-POINT INSPECTION  
 MPI COMPLIMENTARY RBM OF ALPHARETTA MULTI-POINT INSPECTION  
 5291 INS (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00  
 5698 PERFORMED RBM OF ALPHARETTA MULTI-POINT INSPECTION.  
 \*\*\*\*\*

I CLIENT DECLINES COMPLIMENTARY CAR WASH AT THIS TIME  
 DCW CLIENT DECLINES COMPLIMENTARY CAR WASH AT THIS TIME  
 5189 CC 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: 0.00  
 \*\*\*\*\*

J\*\* AUTH SF 415 R.B. 5:12 1/31/24 NECC. TO UPDATE OCP S.W. FOR BATTERY DRAW  
 CAUSE: F  
 540991 PROGRAM AND CODE CONTROL UNIT  
 ..... (AFTER QUICK TEST)  
 5291 W67 (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE J: 0.00  
 5722 W--CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK

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TEST , PERFORMED SOFTWARE UPDATE TO OVER HEAD CONTROL PANEL. CLEAR CODES. PERFORMED FINAL QUICK TEST. TEST DRIVE GOOD.

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K\*\* AUTH SF 415 R.B. 5:13 1/31/24 NECC. TO UPDATE MBUX SOFTWARE FOR BATTERY DRAW

CAUSE: F

829905 SOFTWARE UPDATE FOR RADIO/ COMAND PERFORM  
5291 W67

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE K: 0.00

5722 W--CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK TEST , PERFORMED SOFTWARE UPDATE TO MBUX. CLEAR CODES. PERFORMED FINAL QUICK TEST. TEST DRIVE GOOD.

\*\*\*\*\*

L\*\* AUTH SF 415 R.B. 5:14 1/31/24 NECC. TO UPDATE RAMSES S.W. FOR BATTERY DRAW

CAUSE: F

829905 SOFTWARE UPDATE FOR RADIO/ COMAND PERFORM  
5291 W67

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE L: 0.00

5722 W--CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK TEST , PERFORMED SOFTWARE UPDATE TO RAMSES. CLEAR CODES. PERFORMED FINAL QUICK TEST. TEST DRIVE GOOD.

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M\*\* AUTH SF 415 R.B. 5:20 1/31/24 NECC. TO UPDATE RIGHT FRONT SEAT CONTROL FOR BATTERY DRAW

CAUSE: F

540991 PROGRAM AND CODE CONTROL UNIT  
..... (AFTER QUICK TEST)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE M: 0.00

5722 W--CONNECTED SDS, CONNECTED BATTERY CHARGER, PERFORMED QUICK TEST , PERFORMED SOFTWARE UPDATE TO RIGHT FRONT SEAT, CLEAR CODES. PERFORMED FINAL QUICK TEST. TEST DRIVE GOOD.

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