

REPAIR NEEDED

A- REPORT ON CHECK ENGINE LIGHT ON (diag 1.5 hr)

- 3 codes -> requires purge valve/valve in charcoal canister/pulley (pulley for low voltage code P20B7-008 pulley starting to detach, belt slipping intermittently causing alternator not outputting 100% at all time)

1.5 hr for 2 valves

1.0 hr for pulley

Parts : Purge Valve : \$120.55, Valve in Canister \$ 233.00, Idler Pulley: \$666.00

Total Parts: \$1019.55

Total Labor : 4.0 hr including diag (\$536.00)

*** National Auto Care Warranty is only willing to cover the following:

- Erase codes, do not replace purge valve and valve in canister at this time.

-Replace Idler pulley,

Parts: Pulley \$440.00

Labor including diag: 2.0hr (\$268.00)

Difference in pricing: \$494.00

B- CHECK FOR SRS WARNING LIGHT (diag 0.8 hr)

- harness on steering column is faulty, to replace, must replace harness with connector

2.0 hr for repair

Parts: Cable Harness: \$36.15, Connector: \$9.21

Total Parts: \$45.36

Total Labor:\$ 2.8 hr including diag (\$375.20)

*** National Auto Care Warranty is only willing to cover the following:

Parts: Cable Harness and Connector \$ 27.50

Labor including diag: 1.8 hr (\$241.20)

*Difference in pricing: \$151.86

C- CHECK FOR "CONVENIENCE FUNCTION UNAVAILABLE (diag 1.0 hr)

Needs main battery and buffer replacement. -

Parts: Main Battery \$392.70, Buffer battery \$160.70

Total Parts: \$553.40

Total Labor:\$ 2.5 hr including diag (\$335.00)

*** NOT COVERED BY NATIONAL AUTO CARE ***

*Difference in pricing: \$888.40

D- CHECK FOR DRIVER SIDE WINDOW DOES NOT COME BACK (diag 0.5 hr)
UP AFTER IT'S OPENED.

- window regulator binding, doesn't not go out. Require replacement
2.0 hr for replacement

Parts: Window regulator \$351.20
Total labor: 2.5 hr including diag (\$335.00)

*** National Auto Care Warranty is only willing to cover the following:

Parts: Window regulator \$316.00
Labor including diag: 2.5 hr (\$335.00)

*Difference in pricing: \$35.20

E- CHECK FOR GAS SMELL INSIDE VEHICLE INTERMITTENTLY (diag 0.8)

- diaphragm in fuel pressure regulator leaking. Needs replacement
3.0 hr for repair

Parts: Diaphragm \$111.40
Labor: 3.8 hr including diag (\$509.20)

*** National Auto Care Warranty is only willing to cover the following:

Parts: Diaphragm \$111.40
Labor including diag: 2.1 hr (\$281.40)

*Difference in pricing: \$227.80

F- CHECK FOR DRIVER SIDE REAR DOOR HANDLE KEYLESS (diag 0.5)
GO FUNCTION IN OP

- upon inspection with aftermarket warranty inspector, also confirmed R/F, R/R in op.
-door handle internal electrical failure
3.0 hour (1.0 hr each door handle. 3 in total)

Parts: Right Front outer door handle \$324.90, Left rear outer door handle \$324.90, Right
Rear outer door handle \$324.90
Labor:3.5 hr including diag (\$469.00)

*** National Auto Care Warranty is only willing to cover the following:

Right rear door handle replacement is declined by National Auto Care, due to water in
door handle switch

Parts: Right Front outer door handle \$220.00, Left rear outer door handle \$204.00
Labor including diag: 3.0 hr (\$402.00)

*Difference in pricing : \$617.70

G- CHECK FOR SPEEDO NEEDLE IN OP (diag 0.5)
- Cluster failed. Need replacement
2.0 hour

Parts: Instrument Cluster \$1261.00
Labor: 2.5 hr including diag (\$335.00)

*** National Auto Care Warranty is only willing to cover the following:

Parts: Instrument Cluster \$1261.00
Labor including diag: 2.0 hr (\$268.00)

*Difference in price: \$67

H- CHECK FOR GPS IN OP (diag 0.5)
-requires GPS switch and antenna replacement. Needs to have a sublet for re/re rear windshield
Sublet will charge us \$420.00

Parts: Antenna \$166.15, GPS switch \$63.85
Labor: 0.5hr (\$67.00)
Sublet: \$420.00

*** National Auto Care Warranty is only willing to cover the following:

This repair is declined by National Auto Care due to water intrusion

*Price Difference: \$717.00

I- CHECK FOR TRUNK DOES NOT OPEN/CLOSE INTERMITTENTLY (diag 0.5)
BY USING REMOTE AS WELL AS LATCH/CLOSING BUTTON IN TRUNK
-Intermittent fault to trunk open/close switch. Requires replacement
1.0 hour

Parts: Trunk open/close switch \$85.20
Labor: 1.5 hr including diag (\$201.00)

*** National Auto Care Warranty is only willing to cover the following:

This repair is declined by National Auto Care due to trunk operation normal at time of inspection performed by National Auto Care inspector.

*Price Difference: \$286.20

Total price difference: \$3485.16
Deductible \$100.00
Tax 12% on overall total.