



Mercedes-Benz

SENT VIA E-MAIL

Mercedes-Benz USA, LLC
A Daimler Company

September 4, 2014

Mr. Frank Borris II
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E. (NSA-11)
Washington, D.C. 20590

Re: MY 2003-2009 E-Class and 2006-2011 CLS-Class Vehicle Warranty Extension

Dear Mr. Borris:

In our continuing efforts to enhance the satisfaction of our customers, Mercedes-Benz USA, LLC (MBUSA) has decided to extend the warranty for certain fuel tank components in certain Mercedes-Benz vehicles that were the subject of EA13-003. Specifically, the warranty on the fuel tank, fuel filter/sender, fuel pump, and related gaskets/seals, and retention rings (collectively the "Covered Fuel Tank Components") for gasoline-fueled, non-PZEV certified Model Year 2003 - 2009 E-Class and 2006 - 2011 CLS-Class vehicles will be extended from the original 4 years / 50,000 miles (whichever occurs first) to 15 years, regardless of mileage. This warranty extension applies to covered vehicles regardless of ownership. If during this period, a covered vehicle experiences a leakage from any of the "Covered Fuel Tank Components" described above, and it is determined that it is due to a warrantable condition that would have been covered had it occurred during the original warranty period, this warranty extension will cover the necessary part(s) and labor to repair or replace the component(s).

If a covered vehicle has exceeded its original warranty coverage period and the owner has already paid to have any of the "Covered Fuel Tank Components" repaired or replaced for a warrantable condition, the owner may be eligible to receive reimbursement under this warranty extension. Reimbursement for previous replacement costs may be obtained by presenting adequate documentation of those expenses to an authorized Mercedes-Benz dealer. All requests for reimbursement are subject to review and approval by MBUSA. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer.

Sincerely,

Julian Soell
General Manager,
Engineering Services

R. Thomas Brunner
Department Manager,
Vehicle Compliance and Analysis

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