

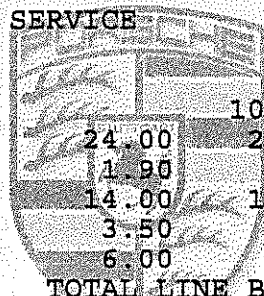
A CUSTOMER STATES TO INSTALL SO.OP FRONT GRILLE REPAIR KIT.
 CAUSE: GRILLE

882161 RADIATOR GRILLE REMOVE/ INSTALL, INSPECT
 AND, IF NECESSARY, REPLACE VEH. WITH
 INTEGRATED RADIATOR GRILLE
 423 WM (N/C)
 4 006-990-09-12 BUTTON HD. SCREW W COL. (N/C)
 1 212-885-37-74 ORNAMENTAL MOLDING (N/C)
 941010 NOISES, SOURCE:..... LOCATE AND ELIMINATE
 REMEDY:.....

423 WM (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

6352 REFER TO LI88.20-P-058905 REPAIR WAS DONE PREVIOUSLY, BUT THE
 EPOXY DID NOT HOLD. OBTAINED DIRECT REPLACEMENT OF EPOXY FROM THE
 DOCUMENT THROUGH MERCEDES. REMOVED FRONT BUMPER AND REPLACED FRONT
 GRILLE AGAIN, APPLIED EPOXY LIBERALLY TO THE BACK SIDE OF THE GRILLE
 TABS UNDER THE BUMPER, LET SET OVERNIGHT AND REINSTALLED. DROVE VEHICLE
 AFTER REPAIRS, WHISTLING NOISE IS NO LONGER APPARENT AFTER REPAIRS.

 3 RESET FSS MAINTENANCE COUNTERPERFORM A SERVICE
 A-SERVICE RESET FSS MAINTENANCE COUNTER
PERFORM A SERVICE



438 CMLD 100.00 100.00
 1 278-180-00-09 TS OIL FILTER ELEMENT 24.00 24.00 24.00
 1 007603-014106 SEAL RING, VLRUB 1.90 1.90 1.90
 1 000-989-25-45-16 FUEL ADDITIVE 14.00 14.00 14.00
 1 001-986-80-71-17 A ADDITIVE 3.50 3.50 3.50
 9 Q-1-09-0144 MOB 1 5W40 6.00 6.00 54.00

PARTS: 97.40 LABOR: 100.00 OTHER: 0.00 TOTAL LINE B: 197.40

6348 A SERVICE (1.0) PERFORMED A SERVICE, RESET MIANT MINDER,
 CHANGED OIL AND FILTER, TORQUED FILTER AND PLUG, CHECKED OTHER FLUIDS,
 TIRE PRESSURE, TREAD DEPTH, INSPECTED UNDER VEHICLE,

 2 COURTESY MULTIPOINT VEHICLE INSPECTION

OUR REPORT CARD

Truly Exceptional = PASS, Anything else = FAIL

Thank you for your business. As a customer of Mercedes-Benz of Maplewood, Porsche of St. Paul you are entitled to excellent service. It is our mission to provide that. If your experience was less than Truly Exceptional please notify your Service Advisor or the Service Manager. We would appreciate the opportunity to address your concerns.

SERVICE HOURS: MONDAY - FRIDAY 7:00 am - 6:00 pm
 SATURDAY 8:30 am - 12:30 pm

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

ALL PARTS NEW
 ORIGINAL EQUIPMENT
 UNLESS OTHERWISE
 SPECIFIED

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS ADJUSTMENT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I acknowledge that I have received a copy of this work order and the repairs performed by Mercedes-Benz of Maplewood, Porsche of St. Paul.

Customer Signature **X**

CUSTOMER COPY