



Mercedes-Benz

MERCEDES-BENZ USA, LLC

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MBUSA.com



newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign with Stop-Sale Order- Secondary Rubber Hood Seal. Model 212 (E-Class), 218 (CLS-Class) Model Years 2013-2015	DATE: February 11, 2015

IMPORTANT RECALL INFORMATION AND STOP SALE ORDER

Effective immediately, a stop sale is required for Model Year 2013-2015 E-Class and CLS vehicles (sedan and wagons) identified in the attached VIN file and in VMI as a "Pending" Recall.

The affected vehicles that are in dealer inventory, or may be arriving at your dealerships from the VPC's, must be held, and not dealer traded, or used for loaner or demonstration purposes until further instructions are provided.

What's the Issue:

Daimler AG (DAG) has determined that on approximately 147,224 Model Year 2013 - 2015 E-Class and CLS vehicles, the rubber seal on the top edge of the secondary bulkhead in the engine compartment may not be secured properly (see diagram below). In the event the rubber seal is not properly secured to the secondary bulkhead, it is possible for the seal to temporarily adhere to the engine hood when the hood is opened. Should this occur, the seal might be partially lifted from the secondary bulkhead, and under adverse circumstances, may drop into the area between the engine and the secondary bulkhead. Should a sufficient length of seal be displaced from the bulkhead and drop down, it is possible that the loose end of the seal might contact parts of the exhaust system, specifically the catalytic converter. Should the catalytic converter be sufficiently hot at the time of contact with the rubber seal, the potential risk of fire cannot be excluded. To correct this condition an authorized Mercedes-Benz dealer will attach four additional retaining clips on the rubber seal in the engine compartment.

Given this notice, it is a violation of Federal law for a dealer to sell or lease any of the approximately 13,614 new Model Year 2013 -2015 E-Class or CLS Class vehicle covered by this notification in dealer inventory until the vehicle has been repaired. See attached VIN file.

What We're Doing:

MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted to attach four additional retaining clips on the rubber seal in the engine compartment. MBUSA notified the NHTSA on February 9, 2015 of this new recall, which may generate questions from your customers.

Next Steps:

- **There are currently no parts available. This recall is scheduled to launch late February or early March 2015, when parts become available. MBUSA is working to obtain required parts as quickly as possible.**



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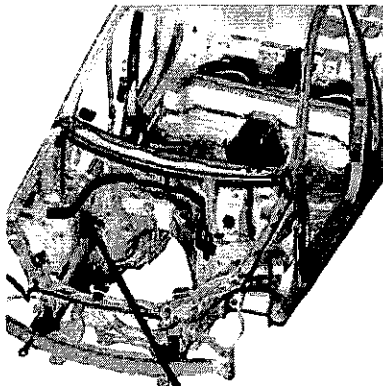
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While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



Rubber Seal



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DLR INV Hood Seal.xlsx

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	A	B	C	D	E	F	G	H	I	J
1	FIN	VIN	PO	Model	MY	Status	DLR	State	RGN	
5426	WDD2120591B085488	WDDHF5KB6FB085488	0570526943	E350W	2015	F1	2014-10-23	14320	FL	02
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5429	WDD2120591B094605	WDDHF6FB7FB094605	0571403733	E400W	2015	F1	2014-10-27	14320	FL	02
5430	WDD2120761B100887	WDDHF7GB3FB100887	0570533021	E63P	2015	F1	2014-11-04	14320	FL	02
5431	WDD2122881B067979	WDDHH8JB7EB067979	0471531979	E350S4	2014	F1	2014-08-13	14320	FL	02
5432	WDD2183651A134565	WDDLJ6FB5FA134565	0570447719	CLS400C	2015	F1	2014-11-24	14320	FL	02
5433	WDD2183651A136090	WDDLJ6FB5FA136090	0571405973	CLS400C	2015	F1	2014-11-18	14320	FL	02
5434	WDD2183651A142926	WDDLJ6FB7FA142926	0571573873	CLS400C	2015	F1	2014-12-17	14320	FL	02
5435	WDD2120591A728251	WDDHF5KBXDA728251	0371451973	E350W	2013	H1	2014-12-30	14320	FL	02
5436	WDD2120591A765627	WDDHF5KB5DA765627	0371558547	E350W	2013	H1	2015-02-04	14320	FL	02
5437	WDD2120591B083169	WDDHF5KB2FB083169	0570464333	E350W	2015	F1	2014-10-28	14345	FL	02
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5441	WDD2120591B102453	WDDHF5KB8FB102453	0570555335	E350W	2015	F1	2014-11-14	14345	FL	02
5442	WDD2120591B105907	WDDHF5KB3FB105907	0571402532	E350W	2015	F1	2014-11-14	14345	FL	02
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5444	WDD2120591B118656	WDDHF5KB3FB118656	0571402841	E350W	2015	F1	2014-12-09	14345	FL	02
5445	WDD2120591B124623	WDDHF5KB7FB124623	0571569697	E350W	2015	F1	2014-12-17	14345	FL	02
5446	WDD2120591B129865	WDDHF5KB1FB129865	0571548014	E350W	2015	F1	2015-01-06	14345	FL	02
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Ready

Start

Regards,

David Woolsey
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 Jacksonville Region
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